



**SERVICE LINE**

## Collin After Sales & Service

No matter whether it is about repairs, upgrades, new control units, spare parts for medical lines, parts, if required, also from 1980, project development or calibration – the Collin after sales team, in cooperation with the service team, is ready for finding a solution for the customers` request.

The Collin after sales team consists of competent experts – traders, industrial mechanics and mechanical engineers. Together, they perfectly cover the large spectrum of service offers. Because in after sales, know how is important – therefore, the team has to have a wide knowledge of the Collin range of products as well as process knowledge. Thus, best advice and support of our customers is possible.

### Our offers in after sales service

- ▶ **Specific.** Retrofittings & upgrades
- ▶ **Up-to-date.** Software & technology upgrades
- ▶ **Optimized.** Control updates
- ▶ **Perfect.** Repairs of lines
- ▶ **Checked.** Maintenance & calibration
- ▶ **Borrowed.** Lease articles on request
- ▶ **Practical.** Order processing & processing of export shipments
- ▶ **Complete.** Execution of complex projects





## Collin Solution Parts

- ▶ **Fits.** Worldwide dispatch of wear and spare parts
- ▶ **Special.** Customized spare parts, e. g. for medical lines

For our customers, it is practical that spare parts are available for 10 years, mechanical parts often up to 1980 (year of construction). Furthermore, the years of customer loyalty speaks in favor of Collin.

At Collin, service is of utmost priority. Another advantage for our customers is the fact that the after sales department cooperates closely with the service department. Thus, expert knowledge is combined with a focus on our customers.

After having purchased a line, our customers are supported comprehensively and worldwide by the Collin team. In addition to regular maintenance work, we support our customers during maintenance as well as calibration of a line. Furthermore, our team takes responsibility for the integration of Collin machines into existing lines and for the adaptation of existing lines to new challenges. In nearly all cases, the modular design of all Collin lines is a big advantage.

If repair is not possible, we will put you in contact with our Collin sales team in order to offer an adequate new machine.

Since Collin has always been attaching great importance to solid machine construction, in many cases, it is reasonable to think about a retrofitting of machines, especially under consideration of new safety aspects.

**We would be pleased to help you!**

### After Sales Team

Please contact our Collin After Sales Team: Phone +49 8076 2740-1350



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